

Contact

claviss.off@gmail.com

www.linkedin.com/in/tarabuk1n
(LinkedIn)

Top Skills

WordPress

Linux

HTML

Languages

English (Limited Working)

Русский (Native or Bilingual)

Certifications

Google Analytics Individual
Qualification

Mobile Web Specialist Certification

Publications

Безопасное использование БПК

Anton Tarabukin

Software Maintenance Engineer – Aventus IT

Minsk

Experience

Aventus IT

Software Maintenance Engineer

April 2021 - Present (3 months)

Cotvec

Software Maintenance Engineer

March 2020 - April 2021 (1 year 2 months)

Maintenance of the functioning of accounting and product systems in terms of resolving issues related to the operation of purchased or developed software;

Maintenance of the functioning of remote banking systems (client-banking, Internet-banking) in terms of resolving issues related to installation, testing, version updates and operation;

Parameterization and configuration of the Cash-In software, payment terminals, as well as related interaction systems;

Solving user problems in working with software and RBS - user support in the process of ITIL incident management;

Administration and maintenance of Jira, Confluence, Redmine.

Interaction with contractors on software maintenance issues;

Identification of problems and errors in software and RBS, organization of their correction by a third-party developer or structural unit of the company.

MTBank

1 year 8 months

Processing Center Specialist

August 2019 - March 2020 (8 months)

Performing routine maintenance, resolving disputes in the operation of payment cards, monitoring the performance of the processing system, restoring the processing system in the event of emergency situations, interacting with developers and payment systems, identifying, analyzing and eliminating problem areas in the processing system.

Customer Services Agent

August 2018 - August 2019 (1 year 1 month)

Solving problem situations of clients arising in the process of using the bank's products and applications.

Advising existing clients on all banking products, services, applications and services of the bank.

V Kontakte LLC

Junior Tester

September 2016 - December 2018 (2 years 4 months)

Testing of software products of the social network VKontakte.

Education

Polessky State University

Bachelor's degree, Information Technology of Financial and Credit Systems · (2017 - 2020)

Bobruisk State College of Economics

Information Technologies · (2013 - 2017)